

NATIONAL VISA CENTER (NVC) CONTACT INFORMATION

If you have specific questions about a case that is being processed by the National Visa Center, you can contact the NVC:

By E-mail

The NVC's e-mail address is NVCINQUIRY@state.gov

In order to ensure a prompt response:

- The Subject Line of the e-mail should be the relevant NVC Case Number.
- Provide the applicant's name and date of birth and the petitioner's name and date of birth.
- If you are an attorney, include the name of the law office requesting the information.
- Reference only one case per e-mail.

24-hour Information

An automated recorded message system is available twenty-four hours a day, seven days a week to answer case status inquiries (603 334-0700).

Note: This service requires the use of a touch-tone telephone.

Operator Assistance

Telephone operators are available to respond to more in-depth inquiries.

Hours: Monday through Friday from 7:30 AM to 12:00 AM (EST)

Tel: (603 334-0700).

Note: This service requires the use of a touch-tone telephone.

By Mail

National Visa Center

Attn: WC

32 Rochester Ave.

Portsmouth, NH 03801-2909